



HP 902XL Series Firmware Update Notification

Date: July 16th, 2022

Dear Customer,

On July 16th 2022, Nu-Tone&CO found that HP released a firmware update involving the HP 902XL series. Compatible or refurbished cartridges cannot be recognized by upgraded printers.

Our suggestions:

1. We recommend that you sell your existing inventory as soon as possible.
2. We recommend the customer not to actively upgrade to the latest firmware version.
3. For more details on upgraded products, please do not hesitate to contact your representative.

List of affected products:

NUTONE CODE	CODE OEM	Yield	Area	Printer model
RHP902XLC	T6M02AN	825	Global 【exl.EUR】	OfficeJet 6962, 6958, OfficeJet Pro 695, 6960, 6961, 6963, 6964, 6966, 6968, 6970, 6971, 6974, 6975, 6976, 6978, 6979
RHP902XLM	T6M06AN	825		
RHP902XLY	T6M10AN	825		
RHP902XLK	T6M14AN	825		